**Frequently asked questions and the solutions;**

1. **Problems in OBS system;**

Updates are being made in order to solve errors or absenteeism problems in the OBS system and are being checked according to the requests of our students.

1. **How can we communicate with Dilek Hoca, Preparatory Department Coordinator?**
You can write to dilek.batursecer@uskudar.edu.tr or yesim.cetin@uskudar.edu.tr addresses when you want to contact the Preparatory Department Coordinator Dilek Batur Seçer. In this way, a faster solution will be provided to your problems. We kindly ask you to use these e-mail addresses for all your problems.
2. **What is the situation of students failed A1 level?**

Students who start at A1 beginner level, if they do not have the grade 60 points average at the end of Module 2, retake the courses that are repetitive in Module 2. A student can only fail at the end of the 2. and 4. Module. There is no failing or passing at the end of Module 1 and Module 3.

1. **How is the evaluation process of the exam papers?**

Exam papers are evaluated by 2 different lecturers and checked by the testing unit. In case of objection, it is reviewed again.

1. **Can a student take proficiency exam at B1 level?**

B1 level students can take the proficiency exam at the end of Module 2, provided that their grade point average is 60 and above.

**In order to get further information,** go to Uskudar University website and in the section of Preparatory School find the ‘Students Handbook’ and download it. <https://hazirlik.uskudar.edu.tr/student-handbook>