

The Eaquals Guarantee to Students

Eaquals-accredited Centres meet the highest standards in language education and they undergo regular inspections to verify that:

1. All student recruitment materials accurately describe the language centre's programmes and services
2. Contractual information provided to students is accurate and complete
3. Regulations regarding admissions, assessment, progression, discipline and completion are transparent
4. Teaching and educational standards are high, and yield effective learning
5. The course of language study is structured and divided into levels of proficiency
6. Programmes are designed to be coherent, and have specified objectives, content and learning outcomes
7. The teaching and learning methods and techniques used are appropriate and effective for the students
8. Assessment is aligned with programmes' objectives, and assessment criteria are transparent and communicated to students
9. Assessment procedures are valid and soundly administered, and reports provide a reliable statement of student achievements
10. Teaching staff are qualified and competent, experienced in teaching the target language and work under the supervision of appropriately qualified academic managers
11. Premises, facilities and learning platforms are suitable for the purpose
12. Resources used are relevant to the needs of students and to programmes' objectives
13. Support and advice is provided for students including academic counselling, guidance towards successful completion of the course of language studies
14. Administration and auxiliary services provided by the language centre are efficient
15. There is an opportunity for students to give feedback on programmes and their delivery